

Privacy Policy

This is a legal agreement between you and Agenyz.

Our sites: <https://agenyz.shop>, <https://agenyz.com> and <https://office.agenyz.com>

Please read the entire agreement. You may print this page for your records. This agreement is only available for persons of 18 years of age and over. If you are under the age of 18 and you have provided personal data, please notify us, or ask your parent(s) or guardian(s) to notify us and we will delete all such personal data.

This Policy is incorporated into Agenyz's Terms and Conditions and applies to the information obtained by us through your use of the Site, the Services, the Software and other Company`s products and services. Capitalized terms used in this Policy and not otherwise defined shall have the meanings provided for those terms in the Terms and conditions.

1. This Policy is made and governed in accordance with by the EU General Data Protection Regulation (GDPR).

This GDPR Policy describes our collection, use and disclosure of personal and non-personal data collected through the Site or when you subscribe to, or otherwise use our online services, or in the course of our business activities conducted elsewhere, whenever we act as the controller of that data and when its processing is governed

by the EU General Data Protection Regulation (GDPR). This Policy does not apply to the information collected, stored, shared, or distributed by third-party sites.

This policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information (PII) is being used online. PII is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

2. The Controller

For the purposes of applicable data protection law, Agencyz LTD. is the controller of any personal data collected from you on the Site, through the Services, or otherwise for the purpose of conducting or developing our business with customers and partners. For the purposes of this Policy, personal data means any information relating to an identified or identifiable person.

3. What personal information do we collect from the people that visit our website?

When ordering or registering on our site, as appropriate, you may be asked to enter your age, sex, full name, email address, mailing address, phone number, country/state, date of birth, Skype, Postal/zip, gender, tax id, passport data or other details. We may require official confirmation of every information, as a scan of passport etc.

4. Information We Collect Automatically

When you visit our Site or use our Services, our server automatically collects certain browser or device generated

information, including but not limited to:
your domain;
your IP address;
your date, time and duration of your visit;
your browser type;
your operating system;
your page visits;
information from third parties;
other information about your computer or device;
Your «IP Address» is a number that is automatically assigned to the computer that you are using by your Internet Service Provider (ISP). An IP Address may be identified and logged automatically in our server log files whenever a user visits the Site, along with the time of the visit and the page(s) that were visited.

5. When do we collect information?

We collect information from you when you register on our site, place an order, subscribe to a newsletter, respond to a survey, fill out forms or enter information on our site.

6. How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features:

- △ for the purposes for which you specifically provided it including, without limitation, to enable us to respond to your inquiries and process and fulfil your requests;
- △ to send you information about your relationship or transactions with us;
- △ to tell you about products, services, programs, and offers that we believe may be of interest to you

via e-mail, SMS, telephone or postal mail;

- △ to personalize your experience with us including by presenting products or offers tailored to you;
- △ to allow you to use, communicate and interact with others on our Site;
- △ for our internal business purposes, such as data analysis, audits, developing new products, enhancing our website, improving our services, identifying usage trends, and determining the effectiveness of our promotional campaigns;
- △ to complete and fulfil your order, or otherwise provide you with products or services, for example, to process your payments, have your order delivered to you, communicate with you regarding your purchase and provide you with related customer service.

The processing is in our legitimate interests, which are not overridden by your interests and fundamental rights. Our legitimate interests are to use customer's, Site user, and Partner's data to conduct and develop our business activities with them and with others while limiting the use of their personal data to purposes that support the conduct and development of our business.

We also use non-personal data and aggregate information, such as that collected automatically, to customize our marketing efforts or to customize the use of our site for an aggregate group of customers and partners.

7. How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. We use regular Malware Scanning. Your personal information is contained in secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are

required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

We make all reasonable efforts to ensure the integrity and security of our network and systems. Nevertheless, we cannot guarantee that our security measures will prevent third-party 'hackers' from illegally obtaining this information. We take all reasonable measures to prevent such breaches of security, but given the resourcefulness of cyber-criminals, we are unable to guarantee that our security is 100% breach-proof. You assume the risk of such breaches to the extent that they occur despite our reasonable security measures.

8. Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services.

We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Help remember and process the items in the shopping cart.
 - Understand and save user's preferences for future visits.
 - Keep track of advertisements.
 - Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.
- You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browsers are a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

9. If users disable cookies in their browser.

If you turn cookies off, some of the features that make your site, experience more efficient may not function properly. Some of the features that make your site experience more efficient and may not function properly.

10. Third-party disclosure

We can disclose the information we collect at our sole discretion if we believe that it is reasonable to do so, including:

- to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings);
- as we believe necessary or appropriate: (a) under applicable law, including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities

including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety or property, and/or that of our affiliates, you or others; and (g) to allow us to pursue available remedies or limit the damages that we may sustain.

We reserve the right to share any information that you provide which is not deemed personal data or is not otherwise subject to other restrictions.

11. Transfer of Personal Data

If your personal data is transferred to third party service providers, we will take steps to ensure that your personal data receives the same level of protection as if it remained within the EU regulations, including by entering into data transfer agreements using the European Commission approved Standard Contractual Clauses. You have a right to obtain details of the mechanism under which your personal data is transferred by contacting our support.

12. Marketing Emails

Where lawful to do so, and subject to your consent where required, we may communicate with you by e-mail to tell you about our products and services. If you wish to opt out of receiving marketing communications, please email us at our support.

If you are a subscriber to our Services, we may send you periodic announcements including the details of our existing and new programs. You may opt out of these announcements by emailing us at our support. If you opt out of these marketing emails, you may still receive system notices and other information that is specifically related to your account.

13. Retention of Your Personal Data

We apply a general rule of keeping personal data only for as long as required to fulfil the purposes for which it was collected. In general, we retain your personal data for a period of time to maintain an accurate record of your dealings with us. We retain your personal data for 4 years after your last request for service or another contact you initiate.

However, in some circumstances we may retain personal data for other periods of time, for instance where we are required to do so in accordance with legal, tax and accounting requirements, or if required to do so by a legal process, legal authority, or other governmental entity having authority to make the request, for so long as required.

14. Your Rights

Right to withdraw consent — where applicable, you have the right to withdraw your consent at any time. For example, if you wish to opt-out of receiving electronic marketing communications, you can contact us directly and we will stop sending you communications.

Right of access, rectification and erasure — you have the right to request access to and obtain a copy of any of your personal data that we may hold, to request correction of any inaccurate data relating to you and to request the deletion of your personal data under certain circumstances. You can see and update most of this data yourself online, or by contacting us directly at our support.

Data portability — where we are relying (as the legal basis for processing) upon your consent, or the fact that the processing is necessary to perform a contract to which you are party or to take steps at your request prior to entering

a contract, and the personal data is processed by automatic means, you have the right to receive all such personal data which you have provided us in a structured, commonly used and machine-readable format, and also to require us to transmit it to another controller where this is technically feasible.

Right to the restriction of processing — you have the right to restrict our processing of your personal data (that is, allow only its storage) where:

you contest the accuracy of the personal data until we have taken sufficient steps to correct or verify its accuracy; where the processing is unlawful but you do not want us to erase the personal data;

where we no longer need your personal data for the purposes of the processing, but you require such personal data for the establishment, exercise or defence of legal claims; or

where you have objected to processing justified on legitimate interest grounds (see below), pending verification as to whether we have compelling legitimate grounds to continue processing.

Where your personal data is subject to restriction, we will only process it with your consent or for the establishment, exercise or defence of legal claims. You also have the right to lodge a complaint with the supervisory authority of your habitual residence, place of work or place of alleged infringement, if you consider that the processing of your personal data infringes the applicable law.

Right to object to processing (including profiling) based on legitimate interest grounds — where we are relying upon legitimate interests to process personal data, you have the right to object to that processing. If you object, we

must stop that processing unless we can demonstrate compelling legitimate grounds for the processing that override your interests, rights and freedoms, or we need to process the personal data for the establishment, exercise or defence of legal claims. Where we rely upon legitimate interest as a basis for processing we believe that we can demonstrate such compelling legitimate grounds, but we will consider each case on an individual basis.

Right to object to direct marketing (including profiling) — you have the right to object to our use of your personal data (including profiling) for direct marketing purposes, such as when we use your personal data to invite you to our promotional events. Please contact our support if you wish to exercise any of your rights, or if you have any inquiries or complaints regarding the processing of your personal data.

15. Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites.

Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

16. Changes to this Policy

We reserve the right to revise, amend, or modify this Policy and our other policies and agreements at any time and in any manner. You should periodically check for any modifications of this Policy by re-visiting this web page and using the 'refresh' button on your browser. You should note the date of last revision to this Policy, which appears at the

top of this Policy. If the 'last modified' date remains unchanged after you have clicked the 'refresh' button on your browser, you may presume that no changes have been made since the last reading of the Policy. A changed 'last modified' dates indicate that this Policy has been updated or edited, and the updated or edited version supersedes any prior versions immediately upon posting.

If there are any questions regarding this privacy policy, you may contact us. Our support service:

support@agenyz.com